



HAWAII RABIES QUARANTINE

Information Brochure

This brochure contains important information about pre- and post-arrival requirements, quarantine station procedures, policies, rules, operations and fees.

It is strongly advised that you read and retain this information brochure for future reference.



Animal Quarantine Station
99-951 Halawa Valley Street
Aiea, Hawaii 96701-5602
E-mail: RabiesFree@hawaii.gov
Website: hawaii.gov/ai/aqs/info

Rev. 10/09

RABIES QUARANTINE INFORMATION BROCHURE

TABLE OF CONTENTS

Animal Quarantine Station (AQS) Location and Contact Information	3
Hours of Operation.....	3
Hawaii's Rabies Quarantine Law	4
Prohibited Animals	4
Puppies and Kittens	4
Hawaii Resident Pets.....	4
Pets En Route to Other Destinations	4
Exempt Areas.....	5
Guide & Service Dogs.....	5
Planning Your Pet's Move	5
Determine If Your Pet Should Move To Hawaii.....	5
120-Day Quarantine.....	6
5-Day-or-Less Program	6
For Pets Originating Outside Hawaii	6
For Pets Residing In Hawaii	6
Checklist For 5-Day-Or-Less Program.....	7-10
Checklist Only for Dogs and Cats Located in Hawaii that are Departing and Returning For The 5-Day-Or-Less Program	11-14
Preparations for Dogs and Cats That Will Be Quarantined	15-16
Pet Admissions	17
Arrival Examination.....	17
Airline Animal Crates.....	17
Kennel Accommodations	17
Care of Your Pet	18
Co-Owners	18
Animal Medical Care.....	18
Approved Veterinary Hospital	18
Medication.....	19
Protect Your Pet from Heartworm	19
Tick Control	19
Feeding Your Pet	20
Complete Care	20
Grooming	20
Visiting Your Pet	21
Multiple Pet Visitation.....	21
Volunteers	21
Summary of Animal Quarantine Station Rules	21
Financial Information	22-23
Refunds	24
Pet Release	24
Satellite (Privately Owned Quarantine Stations)	24

ANIMAL QUARANTINE STATION INFORMATION

Department of Agriculture
Rabies Quarantine Branch
99-951 Halawa Valley Street
Aiea, Hawaii 96701-5602

Telephone Number:(808) 483-7151 FAX: (808) 483-7161
Airport Animal Quarantine Holding Facility (808) 837-8092 (24-hours)
web site: hawaii.gov/ai/aqs/info
e-mail: hdoa.info@hawaii.gov and RabiesFree@hawaii.gov

Bus Routes: For information about bus transportation, call The Bus at 848-5555.

HOURS OF OPERATION

*HOURS ARE SUBJECT TO CHANGE WITHOUT NOTICE

PET VISITING

Tuesday, Thursday:	1:00 pm to 4:30 pm*
Wednesday:	1:00 pm to 5:30 pm*
Saturday, Sunday:	12:00 pm to 3:30 pm*

No Visiting On Mondays, Fridays and State Holidays

GROOMING HOURS

ONLY BY APPOINTMENT (Made a day or more in advance) 30 minutes per appointment

Tuesday, Wednesday, Thursday	9:00 am to 11:00 am* (Last appointment at 10:30 am)
Saturday and Sunday	8:00 am to 10:00 am* (Last appointment at 9:30 am)

No Grooming Appointments On Mondays, Fridays and State Holidays

BUSINESS COUNTER

Monday, Tuesday, Thursday, Friday:	8:00 am to 11:00 am* 1:00 pm to 4:30 pm*
Wednesday:	8:00 am to 11:00 am* 1:00 pm to 5:30 pm*
Saturday, Sunday, State Holidays:	7:00 am to 10:00 am* 12:00 pm to 3:30 pm*

PET RELEASES

Monday through Friday:	9:00 am to 11:00 am* 1:00 pm to 4:30 pm*
Saturday, Sunday, State Holidays:	8:00 am to 10:00 am* 12:00 pm to 3:30 pm*

**THE STATION IS CLOSED ON MONDAYS, FRIDAYS AND STATE HOLIDAYS
THE STATION IS NOT OPEN FOR VISITING OR GROOMING ON THOSE DAYS**

Hawaii's Rabies Quarantine Law

Hawaii is the only state in the US that is rabies-free. Hawaii's dog and cat import law is designed to protect residents, visitors and pets from the potentially serious health problems associated with the introduction and spread of rabies. All dogs and cats regardless of age (puppies and kittens included) or purpose, must comply with Hawaii's dog and cat import requirements.

Chapter 4-29 Hawaii Administrative Rules (HAR) governs the importation of dogs, cats and other carnivores into Hawaii. This law states that dogs and cats meeting specific pre- and post arrival requirements, may qualify for quarantine of 5-days–or-less or direct release at Honolulu International Airport after inspection. (See “Checklist For 5-Day-Or-Less Program” for details.) Furthermore, the law requires dogs and cats not meeting all of the specific 5-Day-Or-Less program requirements to be quarantined for up to 120 days upon arrival In Hawaii. (See “PREPARATIONS FOR DOGS AND CATS THAT WILL BE QUARANTINED” for details on 120-day quarantine.)

Please study the requirements for each program carefully as any deficiency or deviation from the stated requirements (including time intervals) will disqualify the pet from that program and result in quarantine such as 120-days

Prohibited Animals Non-domestic dogs and cats and hybrids such as wolf, wolf cross, Dingo, Bengal, Savannah, etc are prohibited under Plant Quarantine law. Refer to <http://hawaii.gov/hdoa/pi/pq/import> or contact Plant Quarantine with questions at (808) 832-0566 or (808) 837-8413.

Puppies and Kittens Due to the minimum amount of time needed to prepare a puppy or kitten to meet the requirements of the 5-Day-Or-Less program, a puppy or kitten will be about 9 months of age by the time preparations are completed. Puppies and kittens not able to meet all of the requirements for the 5-Day-Or-Less program will be quarantined for 120 days.

Pets Located in Hawaii Owners wishing to leave Hawaii with their pets, and return without extended quarantine, must meet all requirements listed on the “Checklist Only For Dogs And Cats Located in Hawaii That are Departing and Returning For The 5-Day-Or-Less Program”. The length of the waiting period after a successful rabies blood test is modified and **the test must be completed before leaving Hawaii.**

***WARNING! It is STRONGLY recommended that owners of pets residing in Hawaii obtain a copy of their pet's passing OIE-FAVN rabies test result from their veterinarian before leaving Hawaii. Pets without a documented passing OIE-FAVN rabies blood test and required rabies vaccinations before departure from Hawaii will be quarantined for 120 days upon return without exception.**

Pets En Route to Other Destinations If they are not qualified for direct airport release, pets passing through Hawaii with transit layover periods of more than 24 hours are required to be quarantined at the State facility. For layover periods of 24 hours or less, animals are held at the Animal Port provided by the Hawaiian Humane Society. The Hawaiian Humane Society may be reached at (808) 946-2187.

If your pet's transit layover period is longer than 24 hours, be sure to provide the Animal Quarantine Station with a complete itinerary at least 72 hours prior to departure from Hawaii. Advance notice is required so your pet can be transported to the Airport Holding Facility in preparation for departure. Owners of pets in transit are charged the following fees: \$45.00 registration/health record fee and \$14.30 per day kenneling fee.

Exempt Areas Animals entering Hawaii on direct flights from the British Isles, Australia, Guam and New Zealand may be exempt from quarantine if specific requirements are met. If you are planning to import animals from these areas, please refer to the information and "Checklist For Pets Arriving From British Isles, Australia, Guam And New Zealand" at: <http://hawaii.gov/hdoa/ai/aqs/info> or contact the Animal Quarantine Station by e-mail or phone for instructions regarding pre-entry requirements. E-mail address: rabiesfree@hawaii.gov

Modified Quarantine Relating To Guide And Service Dogs

For information and requirements relating to guide and service dogs refer to the Department of Agriculture website: <http://hawaii.gov/hdoa/ai/aqs/guidedog>

Direct Release on Neighbor Islands: Pets may qualify for direct release at Kona International Airport at Keahole (Big Island), Kahului Airport (Maui) and Lihue Airport (Kauai) by obtaining a Neighbor Island Inspection Permit 30 days or more before arriving. See "Checklist for Requesting Direct Airport Release at Kona, Kahului and Lihue Airports" at the Department of Agriculture website: <http://hawaii.gov/hdoa/ai/aqs/info>

PLANNING YOUR PET'S MOVE

Determine If Your Pet Should Move to Hawaii Very old, very young (less than 9 weeks of age), chronically ill, or debilitated animals should not be shipped. Pregnant animals past 40 days gestation are prohibited from entering. Animals that are discovered pregnant during quarantine shall be hospitalized at an approved veterinary facility at the owner's expense. Owners with pets that experience difficulties during hot periods should use caution whenever shipping pets to Hawaii. Owners of pets with these or other special medical requirements must register and arrange for quarantine of their pet at an approved veterinary hospital before arriving in Hawaii. High temperatures associated with high humidity usually peak during May through October. Pet enclosures at the Animal Quarantine Station are outdoor kennels. Pet owners should consult with their veterinarians regarding potential pet hazards in Hawaii such as toads and poisonous plants.

Persons importing pets into the State of Hawaii do so at their own risk. Aside from negligence, the State will not assume liability for any consequences resulting from shipment or confinement. The owner assumes all liability by presenting the animal for quarantine.

Airline Policy The Department of Agriculture does not have any regulation regarding where pets fly within the aircraft on flights to Hawaii. It is totally up to each airline's policy.

This information brochure has been developed for Hawaii visitors and residents traveling with or sending their animals to Hawaii and it is the responsibility of each dog and cat owner to comply with all of the requirements described herein. Contact the Rabies Quarantine Branch with any questions well in advance of your pet's arrival in Hawaii as law does not permit exemptions or modifications of any entry requirement. (Owners of pets residing in Hawaii must contact the Branch well in advance of their departure from Hawaii.) You may obtain further assistance via e-mail: hdoa.info@hawaii.gov and RabiesFree@hawaii.gov or by phone, the Animal Quarantine Station Tel:(808) 483-7151, FAX: (808) 483-7161.

Information included in this publication is subject to change and revision at any time without notice

120-DAY AND 5-DAY-OR-LESS PROGRAMS

There are two rabies quarantine programs for dogs and cats entering Hawaii: 120-days and 5-Day-Or-Less (includes airport release).

120-Day Quarantine Program

Please refer to "Preparations For Dogs And Cats That Will Be Quarantined" (pg 15-16) for those pets that are not able to qualify for the 5-Day-Or-Less program and will subsequently be in quarantine for the full 120-days (inadequate number or timing of rabies vaccinations, failed blood test or no blood test, animals less than about 10 months, etc).

5-Day-Or-Less Program

INCLUDES AIRPORT RELEASE

For Pets Outside Hawaii: Pets originating from areas outside the State of Hawaii must meet all requirements on the "Checklist for 5-day-or-less Program" to enter the State without extended quarantine. See pages 7-10 for Checklist details. Pet owners wishing to qualify their pets for airport release must also follow the included requirements for airport release. Pets not meeting all requirements are subject to quarantine for up to 120 days.

! Note: requirements on the checklist detail specific timing for two rabies vaccinations and a FAVN blood test that must be followed to qualify for the 5-day-or-less program.

For Pets Located In Hawaii: Owners wishing to leave Hawaii with their pets, and return without extended quarantine, must meet all requirements on the "Checklist Only for Dogs and Cats Located in Hawaii That Are Departing and Returning for the 5-day-or-less Program." See pages 11-14 for Checklist details. Pet owners wishing to qualify their pets for airport release must also follow the included requirements for airport release. Pets not meeting all requirements are subject to quarantine for up to 120 days

! Note: Only pets residing (located) in Hawaii and not under quarantine are eligible for this program. Preparations must be completed before leaving Hawaii to qualify. Requirements on the checklist detail specific timing for two rabies vaccinations and a *FAVN test that must be completed and passed before leaving Hawaii to qualify for this program.

(Alternatively, a dog or cat residing in Hawaii may meet all of the requirements listed on the "Checklist For 5-Day-Or-Less Program" (pg 7-10) instead. However, a longer waiting period and preparation time is required in this case).

Direct Release on Neighbor Islands: Pets may now qualify for direct release at Kona Airport (Big Island), Kahului Airport (Maui) and Lihue Airport (Kauai). See "Checklist for Requesting Direct Airport Release at Kona, Kahului and Lihue Airports."

<http://hawaii.gov/hdoa/ai/aqs/info>

Information included in this publication is subject to change and revision at any time without notice.

CHECKLIST FOR 5-DAY-OR-LESS PROGRAM

For pets residing in Hawaii, please use: "Checklist Only for Dogs and Cats Located in Hawaii That Are Departing and Returning for the 5-day-or-less Program" instead.

All steps need to be completed to qualify for this program. If you are unable to meet the following requirements, your pet will undergo quarantine for up to 120 days.

Step 1 RABIES VACCINATIONS

- The pet must have been vaccinated at least two times for rabies in its lifetime.
- These rabies vaccines were administered **more than 30 days** apart.
- The most recent rabies vaccination was done:
 - Not more than the vaccine's licensed booster interval listed on the manufacturer's label; and
 - Not less than 90 days before the pet's date of arrival in Hawaii.

NOTE! Two rabies vaccinations are required. The pet's most recent rabies vaccination must not be expired when your pet arrives in Hawaii. Following the most recent rabies vaccination, animals must wait at least **90 days** before arriving in Hawaii. **If arrival occurs before 90 days has elapsed from the most recent rabies vaccination, the animal is subject to quarantine until 90 days are completed.**

- The date and type of vaccine must be indicated on the pet's vaccination and health certificates.
Most Recent Vaccination Date: _____ Type of vaccine : 1-year 3-year 4-year
Previous Vaccination Date: _____

Step 2 MICROCHIP (Microchip number: _____)

- The dog or cat has an electronic microchip implanted (Required before an OIE-FAVN rabies blood test is performed).
- The microchip has recently been scanned by a veterinarian to verify that it is working and that the microchip number is correct. NOTE! Make sure the microchip is working!
- If any pet cannot be identified by scanning the microchip, it will not qualify for either direct airport release or the 5-day-or-less quarantine and will be assigned to 120 days quarantine.

Step 3 OIE-FAVN RABIES BLOOD TEST

Date sample received by Kansas State University (KSU) or the DOD lab: _____

Planned Arrival Date (must be 120 days after KSU DOD received sample) _____

(WARNING! A passing test is only valid for 36 months)

- The day after KSU or DOD received your pet's blood sample must **not be more than 36 months and not less than 120 days** before the date of arrival in Hawaii.

Note! Be aware that use of an intermediate lab (Antech, Idexx, etc.) may delay the date KSU and DOD receives your pet's sample.

- The result of the pet's blood test was greater than or equal to 0.5 IU/ml.
- The test was done at an approved lab (Kansas State University or the DOD Food Analysis and Diagnostic Laboratory in Texas)
- Retain a copy of this successful blood test result showing the pet's microchip number from the veterinarian for your records. Do not contact the laboratory directly. Make sure the veterinarian lists: "HAWAII" as the destination on the blood test submission form. KSU and DOD will then automatically send your pet's results to Hawaii.

Step 4 WAITING PERIOD – Early Arrival Means Disqualification From 5-Day or Less Quarantine or Airport Release!

WARNING! Arriving anytime before the 120-day waiting period has elapsed will result in disqualification of a pet from the 5-day-or-less quarantine program and direct airport release
IMPORTANT! : The waiting period begins the day after KSU or DOD received the blood sample for the OIE-FAVN test. The test must also have a result ≥ 0.5 IU/ml. All pets arriving before the eligible date of entry will be quarantined and assessed \$14.30 each day in addition to applicable program fees. There are no exceptions.

Following a successful OIE-FAVN test result, *animals must wait at least 120 days* before arriving in Hawaii. If arrival occurs before 120 days has elapsed, the animal is subject to quarantine until 120 days are completed.

- Your pet must complete the 120-day waiting period before arriving in Hawaii or your pet will not qualify for either direct airport release or the 5-day-or-less quarantine program.

Step 5 DOCUMENTS

- Original ink signature or carbon copy rabies vaccination certificates for the **two** most recent rabies vaccinations the pet received are required. (Photocopies and computer generated certificates are not accepted.)
- The vaccination certificates must have the vaccine name, lot or serial number, booster interval, vaccination date and vaccine lot expiration date listed.
- An original health certificate in English, done within 14 days of arrival in Hawaii including rabies vaccine name, lot or serial number, booster interval, vaccination date and expiration date is required. (Check with your airlines as some require one within 10 days of arrival)
- A veterinarian must treat the pet for ticks with a product containing Fipronil or an equivalent long-acting product labeled to kill ticks (Revolution[®] is not acceptable) within 14 days of arrival and the product name and date of treatment must be recorded on the pet's health certificate.
- If you are applying for re-entry under the same OIE-FAVN blood test and rabies vaccinations that have not expired yet, you must have a copy of the Airport Release card given to you when your pet was released at the airport on a previous arrival in Hawaii.

Step 6 SUBMISSION OF DOCUMENTS

Send documents and payment to: Animal Quarantine Station, 99-951 Halawa Valley Street, Aiea, Hawaii 96701.

Note! Do not send each document in separately. Send all documents (Dog & Cat Import Form, two rabies vaccination certificates, payment) in as a set **more than 10 days before arrival. Faxes and photocopies are not accepted!**

- Be sure to allow adequate time for delivery to ensure your documents are received by the Rabies Quarantine Branch **more than 10 days before your pet arrives** in Hawaii for direct release. This is to allow time for staff to review your pet's documents and identify problems that would result in quarantine of your pet before you arrive in Hawaii. (Failure to send documents as instructed can disqualify a pet from airport release.)
- If you do not send the original health certificate to the Rabies Quarantine Branch in advance of your pet's arrival when you submit your other documents, you must provide the health certificate upon arrival at the Airport Animal Quarantine Holding Facility. Failure to bring the original health certificate (photocopy not acceptable), will prevent your pet from being released.

- Required Documentation:
(The Rabies Quarantine Branch must receive the following more than 10 days before your pet arrives in Hawaii!)
- Completed Dog & Cat Import Form AQS-278 (must be notarized).
- 2 original rabies vaccination certificates with actual veterinarian signature in ink.
- Payment of fees (\$165 per pet in advance for direct airport release or \$224 for 5-day-or-less program) by cashier's check or money order (no personal checks are accepted). Included your pet's microchip number with the payment to ensure proper credit. Payable to: **Department of Agriculture**.
- A copy of the Airport Release card given to you when your pet was released at the airport on a previous arrival in Hawaii (if you are applying as a re-entry under the same OIE-FAVN blood test and rabies vaccinations.) Be sure the test and rabies vaccination are still valid and not expired!
- Send your documents by mail with return receipt to verify delivery, or by an overnight carrier that provides tracking of your documents.
- Payment may be made at the airport however, processing will be delayed. Payment by cashier's check or money order is recommended. VISA, MasterCard will also be accepted upon arrival, but will delay processing time. Payment must be made in full before your pet will be released. Payment in excess of fees will receive refunds through the mail in 6 to 8 weeks after a request for refund is made.
- Retain copies of necessary qualification documents (health certificate, rabies vaccination records, and blood test result) for your files and to accompany your pet as a backup.

Step 7 OTHER

- It is recommended that you check your pet's blood test results for the 5-day-or-less program at the Hawaii Department of Agriculture web site: <http://hawaii.gov/ai/aqs/info>

Direct Release at Airport

- Understand that Direct Airport Release is only done at the **Honolulu International Airport**.
- You must arrange for your pet to arrive at the Airport Animal Quarantine Holding Facility at the Honolulu International Airport during **normal inspection hours between 8:00 AM to 5:00 PM**. It may take up to one hour for the airlines to transport a pet to the Airport Animal Quarantine Holding Facility [Phone: (808) 837-8092] and animals not arriving at the facility during normal inspection hours will not be released at the airport.
!Warning: Inspection hours are subject to change at any time without notice.
- Animals on international flights will need to clear U.S. Customs **before** they may be released from the Airport Animal Quarantine Holding Facility. Please check with your airlines regarding U.S. Customs hours of operation to assure they will be open to process your pet for release.
- If your pet is not picked up that day, it will be transferred to the Animal Quarantine Station the following morning and will be entered into the 5-day-or-less program. Fees for the 5-day-or-less program are \$224 per pet.
- Your pet will not qualify for direct airport release if ticks or other parasites are found at the time of arrival.
- Direct release at Honolulu International Airport will not be possible when prohibited by Federal airport security advisories. Under those circumstances pets will be released the following day at the Animal Quarantine Station 99-951 Halawa Valley Street, Aiea, Hawaii 96701, phone: (808) 483-7151, during normal office hours:
 - Monday through Friday:** 9:00 AM to 11:00 AM & 1:00 PM to 4:30PM
 - Saturday, Sunday, State Holidays:** 8:00 AM to 10:00 AM & 12:00 PM to 3:30PMWarning! Hours of operation listed in this publication are subject to change and revision at any time without prior notice.

- ❑ An animal may only be released to the consignee identified on the shipmaster's declaration or owners listed on a notarized Dog and Cat Import Form (AQS 278.) If you are not traveling with your pet, you must make arrangements with the airlines to consign your pet to the individual who will pick up your pet.

- ❑ It is your responsibility to arrange all transportation for your pet once it is released from the Airport Animal Quarantine Holding Facility in Honolulu.

NOTE! Pet owners should bring a baggage cart or other means to transport their crated pet from the Airport Animal Quarantine Holding Facility to the Inter-island Terminal if traveling on to an outer island after release of their pet. There are no carts or porters at the Airport Animal Quarantine Holding Facility.

- ❑ Due to Federal security regulations at the Honolulu International Airport, all pets that qualify for direct airport release must be secured in their flight carriers when picked up from the Airport Animal Quarantine Holding Facility until the animal is out of the Airport. **Do not remove your pet from its transport carrier on airport property!**
- ❑ You must notify the Animal Quarantine Station prior to arrival, follow the same procedures, and meet all the requirements each time your pet enters or returns to Hawaii.
- ❑ You will pay a fee of \$165 per pet for direct airport release or \$224 per pet for the 5-day-or-less program each time your pet enters or returns to Hawaii unless it qualifies for subsequent entry fees outlined in: "Re-Entry Fee Requirements".
- ❑ Unless prior arrangements are made with the Airport Animal Quarantine Holding Facility (AAQHF), 5-Day-or-Less Pets arriving between 5:00 PM and 8:00 AM will be transferred to the Animal Quarantine Station and entered under the 5-day-or-less program. The first day of quarantine shall be the day following the date of animal arrival into the State. In this situation, after all necessary documents are received and verified, pets may be picked up at the Animal Quarantine Station, 99-951 Halawa Valley Street, Aiea, Hawaii 96701, phone: (808) 483-7151, during normal office hours:

Monday through Friday: 9:00 AM to 11:00 AM & 1:00 PM to 4:30 PM

Saturday, Sunday, State Holidays: 8:00 AM to 10:00 AM & 12:00 PM to 3:30 PM

Warning! Hours of operation listed in this publication are subject to change and revision at any time without prior notice.

- ❑ You will be assessed an additional \$17.80 each day your pet remains at the Animal Quarantine Station beyond its scheduled release date.

Hawaii Department of Agriculture contacts: Animal Quarantine Station telephone: (808) 483-7151 fax: (808) 483-7161 email: rabiesfree@hawaii.gov, hdoa.info@hawaii.gov

Information included in this publication is subject to change and revision
at any time without notice

CHECKLIST ONLY FOR DOGS AND CATS LOCATED IN HAWAII THAT ARE DEPARTING AND RETURNING FOR THE 5- DAY- OR- LESS PROGRAM

Only pets residing in Hawaii (and not under quarantine) are eligible for this program. Requirements on the checklist detail specific timing for the rabies vaccinations and testing that must be completed before leaving Hawaii to qualify for this program. ALL steps need to be completed as detailed in order. If you are unable to meet the following requirements, your pet will undergo quarantine for up to 120 days.

Step 1 RESIDING IN HAWAII

- The pet cannot be in quarantine.
- The pet must be located in Hawaii, planning to depart* and return to the State.
* All requirements on this checklist must be completed in Hawaii before departure.
- A health certificate issued by a veterinarian in Hawaii for departure from the State is required. This health certificate must contain the pet's Hawaii address and date of departure from Hawaii.
- This health certificate must be submitted to the Rabies Quarantine Branch as proof of the pet originating from Hawaii. (Also see "Step 5, DOCUMENTS" and "Step 6, SUBMISSION OF DOCUMENTS")

Step 2 VACCINATIONS

- The pet must have been vaccinated at least two times for rabies in its lifetime.
- These rabies vaccines were administered more than 30 days apart.
- The most recent rabies vaccination must have been administered:
 - in Hawaii;
 - Not less than 14 days before the pet's date of departure from Hawaii;and
 - Not more than the vaccine's licensed booster interval listed on the manufacturer's label before returning to Hawaii.
- The date and type of rabies vaccine must be indicated on the pet's vaccination and health certificate.
Most Recent Vaccination Date: _____ Type of vaccine : 1-year or 3-year 4-year
Previous Vaccination Date: _____
Planned date of departure from Hawaii _____

Step 3 MICROCHIP (Microchip number: _____)

- The dog or cat has an electronic microchip implanted (Required before an OIE-FAVN rabies blood test is performed).
- The microchip has been recently scanned by a veterinarian to verify that it is working and that the microchip number is correct. NOTE! Make sure the microchip is working!
- If any pet cannot be identified by scanning the microchip, it will not qualify for either direct airport release or the 5-day-or-less quarantine and will be assigned to 120 days quarantine.

Step 4 OIE-FAVN RABIES BLOOD TEST

Date sample received by Kansas State University (KSU) or DOD laboratory: _____
Plan departure from Hawaii more than 14 days after KSU or DOD received the sample!
Note! Be aware that use of an intermediate lab (Antech, Idexx, etc.) may delay the date KSU and DOD receives your pet's sample.

WARNING! DUE TO VARIABILITY IN THE TIME A TESTING LABORATORY MAY TAKE TO COMPLETE A TEST, IT IS STRONGLY RECOMMENDED THAT THE TEST BE DONE WELL IN ADVANCE OF DEPARTURE AND THAT YOU VERIFY YOUR PET HAS PASSED THE TEST BEFORE LEAVING THE STATE. WITHOUT A PASSING TEST RESULT AND COMPLETING THE REQUIRED RABIES VACCINATIONS BEFORE DEPARTURE FROM HAWAII, A PET WILL BE PLACED IN QUARANTINE FOR UP TO 120 DAYS UPON RETURN.

- The day after KSU or DOD received the pet's blood sample was **not less than 14** days before the pet's date of departure from Hawaii.
- The result of the pet's OIE-FAVN rabies blood test was greater than or equal to 0.5 IU/ml. (passing result)
- A passing result will be valid for 36 months after the day KSU or DOD received the test sample.
- The test was done at an approved lab (Kansas State University or the DOD Food Analysis and Diagnostic Laboratory in Texas)
- Retain a copy of this successful blood test result showing the pet's microchip number from the veterinarian for your records. Do not contact the laboratory directly. Make sure the veterinarian lists: "HAWAII" as the destination on the blood test submission form. KSU and DOD will then automatically send your pet's results to Hawaii.

Step 5 DOCUMENTS

- Original ink signature or carbon copy rabies vaccination certificates for the **two** most recent rabies vaccinations the pet received are required. (Photocopies and computer generated certificates are not accepted.)
- The vaccination certificates must have the vaccine name, lot or serial number, booster interval, vaccination date and expiration date listed.
- The original health certificate in English issued by a veterinarian in Hawaii when the pet departed Hawaii that lists rabies vaccine name, lot or serial number, booster interval, vaccination date and expiration date is required. This health certificate shall contain the pet's Hawaii address and date of departure.
- In addition, an original health certificate in English, done within 14 days of arrival in Hawaii including rabies vaccine name, lot or serial number, booster interval, vaccination date and expiration date is required if the animal will be returning to Hawaii more than 14 days after the date of the health certificate that was issued by the Hawaii veterinarian.
- A veterinarian must treat the pet for ticks with a product containing Fipronil or an equivalent long-acting product labeled to kill ticks (Revolution[®] is not acceptable) within 14 days of return to Hawaii and the product name and date of treatment must be recorded on the pet's health certificate.

Step 6 SUBMISSION OF DOCUMENTS

Send documents and payment to: Rabies Quarantine Branch, Animal Quarantine Station, 99-951 Halawa Valley Street, Aiea, Hawaii 96701.

Note! Do not send each document in separately. Send all documents (Dog & Cat Import Form, two rabies vaccination certificates, Hawaii issued health certificate and payment) in as a set more than 10 days before return to Hawaii. Faxes are not accepted !

- Allow necessary delivery time to ensure documents are received by the Rabies Quarantine Branch more than 10 days before the pet is scheduled to arrive in Hawaii for direct release.
- If I didn't send my original health certificate to the Rabies Quarantine Branch in advance of my pet's arrival, I will provide it upon arrival at the Airport Animal Quarantine Holding Facility. If I fail to bring the original health certificate (photocopy not acceptable), my pet will not be released.
- Required Documentation:(The following must be received by the Rabies Quarantine Branch 10 days or more before the pet is scheduled to arrive in Hawaii!)
 - Completed *Dog & Cat Import Form* (AQS-278) must be notarized.
 - Two original rabies vaccination certificates with original signatures in ink.
 - Hawaii issued health certificate (See "Step 1 Residency" above).

- Payment (\$165 per pet in advance for direct airport release or \$224 for 5-day-or-less program) by cashier's check or money order (no personal checks are accepted). Include the pet's microchip number with the payment to ensure proper credit. Payable to: **Department of Agriculture.**
- Send your documents by mail with return receipt to verify delivery, or by another overnight carrier that provides tracking of your documents.
- Payment may be at the airport however processing will be delayed. Payment by cashier's check or money order is recommended. VISA, MasterCard, traveler's checks and cash (exact amount) will also be accepted upon arrival, but will delay processing time. Payment must be made in full before your pet is released. All payment in excess of fees will receive refunds through the mail in 6 to 8 weeks after a request for refund is made.
- Retain copies of necessary qualification documents (health certificate, rabies vaccination records, and blood test result) for your records and to accompany the pet as a backup.

Step 7 OTHER

- It is recommended that you check your pet's blood test results for the 5-day-or-less program at the Hawaii Department of Agriculture web site: <http://hawaii.gov/ai/aqs/info>

Direct Release at Honolulu International Airport

- Understand that Direct Release is only done at the Honolulu International Airport.
- Arrange for your pet to arrive at the Airport Animal Quarantine Holding Facility at the Honolulu International Airport during **normal inspection hours between 8:00 AM and 5:00 PM.** Note! It may take up to one hour or more for the airlines to transport your pet to the Airport Animal Quarantine Holding Facility [Phone: (808) 837-8092] and animals not arriving at the facility during normal inspection hours will not be released at the airport. **!Warning: Inspection hours are subject to change without notice.**
- Animals on international flights will also need to clear U.S. Customs **before** they may be released from the Airport Animal Quarantine Holding Facility. Please check with your airlines regarding U.S. Customs hours of operation to assure they will be open to process your pet for release.
- If your pet is not picked up that day, it will be transferred to the Animal Quarantine Station the following morning and will be entered into the 5-day-or-less program. Fees for the 5-day-or-less program are \$224 per pet.
- Your pet will not qualify for direct airport release if ticks or other parasites are found on arrival.
- Direct release at Honolulu International Airport will not be possible when prohibited by Federal airport security advisories. Under those circumstances pets will be released the following day at the Animal Quarantine Station 99-951 Halawa Valley Street, Aiea, Hawaii 96701, phone: (808) 483-7151, during normal office hours:

Monday through Friday: 9:00 AM to 11:00 AM & 1:00 PM to 4:30PM

Saturday, Sunday, State Holidays: 8:00 AM to 10:00 AM & 12:00 PM to 3:30PM

Warning! Hours of operation listed in this publication are subject to change and revision without prior notice.

- An animal may only be released to the consignee identified on the shipmaster's declaration or owners listed on a notarized Dog and Cat Import Form (AQS 278). If you are not traveling with your pet, you must make arrangements with the airlines to consign your pet to the individual who will pick up the pet.
- It is your responsibility to arrange all transportation for your pet once it is released from the Airport Animal Quarantine Holding Facility in Honolulu.

NOTE! Pet owners should bring baggage carts or other means to transport their crated Pet from the Airport Animal Quarantine Holding Facility to the Inter-Island terminal if traveling on to an outer island after release. There are no carts or porters in the immediate vicinity of the Airport Animal Quarantine Holding Facility.

- ❑ Due to Federal security regulations at the Honolulu International Airport, all pets that qualify for direct airport release must be secured in their flight carriers when picked up from the Airport Animal Quarantine Holding Facility until the animal is out of the Airport. **Do not remove your pet from its transport carrier on airport property!**
- ❑ You must notify the Animal Quarantine Station prior to arrival, follow the same procedures, and meet all the requirements each time your dog or cat enters or returns to Hawaii.
- ❑ You will pay a fee of \$165 per pet for direct airport release or \$224 per pet for the 5-day-or-less program each time your pet enters or returns to Hawaii unless it qualifies for subsequent entry fees outlined in: "Re-Entry Fee Requirements".
- ❑ Unless prior arrangements are made with the Airport Animal Quarantine Holding Facility (AAQHF), 5-Day-or-Less - Pets arriving between 5:00 PM and 8:00 AM will be transferred to the Animal Quarantine Station and entered under the 5-day-or-less program. The first day of quarantine shall be the day following the date of animal arrival into the State. In this situation, after all necessary documents are received and verified, pets may be picked up at the Animal Quarantine Station, 99-951 Halawa Valley Street, Aiea, Hawaii 96701, phone: (808) 483-7151, during normal office hours:

Monday through Friday: 9:00 AM to 11:00 AM & 1:00 PM to 4:30 PM

Saturday, Sunday, State Holidays: 8:00 AM to 10:00 AM & 12:00 PM to 3:30 PM

Warning! Hours of operation listed in this publication are subject to change and revision without prior notice.

- ❑ You will be assessed an additional \$17.80 each day your pet remains at the Animal Quarantine Station beyond its scheduled release date.

Hawaii Department of Agriculture contacts: Animal Quarantine Station telephone: (808) 483-7151 fax: (808) 483-7161 email: rabiesfree@hawaii.gov, hdoa.info@hawaii.gov

Information included in this publication is subject to change and revision
at any time without notice

PREPARATIONS FOR DOGS AND CATS THAT WILL BE QUARANTINED

Please review the "Dog And Cat Import Form", AQS-278 (See Forms section). Complete and return this form by mail to the Animal Quarantine Station no less than two weeks prior to your pet's arrival in Hawaii. Be sure to check off the box indicating you are applying for the 120-day program. The information you provide will assist us in processing the arrival of your pet.

1. **HEALTH CERTIFICATE** - A health certificate issued by an accredited veterinarian within 14 days prior to arrival is required. (Check with the specific airline regarding their health certificate time requirements.) The health certificate must be written in English, be an original document (not a facsimile or photocopy), bear an original (in ink) or carbon signature and legible name, address and telephone number of the certifying veterinarian. The health certificate must also contain the following information:
 - a. A complete description of your pet including age, markings, sex, breed and any additional identifying characteristics.
 - b. Written declaration by issuing veterinarian that the animal was treated to kill all ticks and other external parasites within 14 days prior to arrival with Fipronil or product with similar residual activity, except when a veterinarian provides a written statement that such treatment may be detrimental to the animal's health. List the name of the treatment used and the date of treatment.
 - c. Certification that your pet is free of any evidence of infectious or contagious disease.
 - d. Certification by the issuing veterinarian to the accuracy of the information stated on the health certificate.
 - e. Record of all required vaccinations. For rabies vaccinations, the name of the vaccine, lot/serial number, expiration date of the lot and date the vaccination was given must be included.
 - f. The microchip number.
2. **ELECTRONIC MICROCHIP** - All dogs and cats that will be quarantined, examined or treated at an approved veterinary hospital (refer to list of approved hospitals) or satellite quarantine facility are required to have an implanted electronic microchip. The microchip should be obtained from your veterinarian and must be working. Pet owners in foreign countries can order microchips from the State of Hawaii, refer to the enclosed Request for Electronic Microchip (form AQS-73).
3. **VACCINATIONS** - All dogs and cats entering Hawaii must be vaccinated for common infectious agents to protect the health of all animals during quarantine.

Rabies Vaccination. All dogs and cats 90 days of age or older at the time of entry must be vaccinated against rabies with an approved inactivated rabies vaccine (listed in the most recent Compendium of Animal Rabies Control prepared by the National Association of State Public Health Veterinarians) within the vaccine's licensed booster interval listed on the manufacturer's label.

Other Dog Vaccinations - Dogs 90 days of age or older at the time of arrival shall be vaccinated not less than ten days and not more than the manufacturer's recommended booster interval before arrival against:

- a. Canine distemper virus;
- b. Canine infectious hepatitis virus or canine adenovirus-2;
- c. Canine parvovirus;
- d. Canine parainfluenza virus;
- e. Leptospirosis;

- e. Bordetella bronchiseptica (kennel cough); and
Canine coronavirus vaccination is recommended but optional.
Puppies between 2-3 months shall be vaccinated according to AVMA guidelines.

Other Cat Vaccinations. Cats 90 days of age or older at the time of arrival shall be vaccinated not less than ten days and not more than the manufacturer's recommended booster interval before arrival for:

- a. Feline panleukopenia virus (feline viral enteritis);
 - b. Feline viral rhinotracheitis (feline herpesvirus-1);
 - c. Feline calicivirus; and
 - d. Chlamydia psittaci (pneumonitis).
- Feline Leukemia (Felv) vaccination is recommended but optional.
Kittens between 2-3 months shall be vaccinated according to AVMA guidelines

For better protection, vaccination for common infectious agents no less than 10 days prior to shipping is highly recommended.

4. REGISTRATION WITH APPROVED VETERINARY HOSPITAL

All dogs and cats that will be quarantined at the state Animal Quarantine Station (AQS) on Oahu must be registered with an approved veterinary hospital (refer to list of approved hospitals) and the name of the hospital indicated on the Dog and Cat Import Form, AQS 278. This is in case of a medical emergency with your pet that requires veterinary care not available at AQS. Veterinary Hospitals will not accept pets for treatment even in emergency situations unless the pet is first registered with them. It is the owner's responsibility to contact a quarantine approved hospital and register the pet. The Animal Quarantine Station veterinary dispensary is not equipped for diagnostics or to manage cases that require treatment.

The owner, consignee, handler, or carrier shall pay all expenses including private veterinary examinations, vaccinations, microchip implantation, hospitalization, testing, medication, treatment, transportation, and returned shipments to shipper or consignor for animals failing to meet pre-arrival requirements.

Procedures after Arrival in Hawaii

Pets enter Hawaii at the Honolulu International Airport, Oahu. (For those desiring to enter Hawaii at Kona, Kahului or Lihue, please refer to information at the department's website: <http://hawaii.gov/hdoa/ai/aqs/info> under "Checklist for Requesting Direct Airport Release at Kona, Kahului and Lihue Airports".) Upon arrival, airline personnel will transport all dogs and cats directly to the Airport Animal Quarantine Holding Facility, which is staffed by state personnel. Pets qualified for Airport Release must be picked up at the Airport Animal Quarantine Holding Facility (AAQHF) upon arrival between 8 am and 5 pm. The AAQHF is located on the Ewa Service Road (also known as Muszick Road) approximately 120 yards from the baggage claim area in the main terminal. Pets not qualified for direct airport release will be transported to the State Animal Quarantine Station. The State will provide all necessary transportation for your pet on the island of Oahu during the actual quarantine period.

Although you do not have to be present when your pet arrives if your pet will be entering quarantine, **only the name(s) appearing on the Shipmaster's Declaration** or notarized "Dog & Cat Import Form" AQS 278, will be recognized as legal owners of your pet. Label your pet's airline crate with the full names of owners and co-owners. Include complete local addresses and phone numbers to be used in case of emergency.

PET ADMISSIONS TO THE STATE ANIMAL QUARANTINE STATION

Pets move to Hawaii year round. The State Animal Quarantine Station (AQS) facility located in Aiea on Oahu, is operated seven days a week, 365 days a year. About 1000 dogs and cats are admitted to AQS each year.

Arrival Examination

Upon entry at the Animal Quarantine Station (AQS), all dogs and cats are given examinations to evaluate their general condition and are tested for internal parasites. If any conditions are noted that require care, you will be notified.

For out-of-state or neighbor island owners, notification of medical problems may be made by telephone and treatment arrangements will be discussed. It is important that we have a current telephone number.

If you have made prior arrangements with an approved veterinary hospital or satellite quarantine station to quarantine your pet, verify with that facility when your pet will be shipped.

For owners residing on Oahu, a red tag will be placed on your pet's kennel asking that you visit the veterinary dispensary to discuss any medical concerns and arrange for follow-up care. For more urgent matters, the veterinary staff will contact owners by telephone.

During the first week after arrival, the veterinary and caretaker staff will be monitoring your pet closely. During this time, you may bathe and groom your pet only in the kennel. After parasite evaluations are completed and there is no indication of any infectious or contagious disease (usually 10 days), you will have access to a grooming station by appointment (as described later in this brochure.)

Airline Animal Crates

The airline crate that your dog arrives in will be placed outside of its kennel. Please remove it as soon as possible. Dog carriers are allowed to remain in the kennel upon owner's request or if station veterinarians deem is necessary for your dog's well being. **We are not responsible for any crates left at the AQS.** When you remove the crate, you must stop at the AQS Business Window to sign it out.

Airline crates for cats are kept inside your cat's kennel. We ask that you leave it for use when we periodically disinfect the kennel. Many owners use their crate as sleeping quarters for their cat. For neighbor island pet owners, our Animal Quarantine Station will store your airline crate at no additional cost until quarantine is completed.

Kennel Accommodations

- Dogs are assigned to kennels according to their size. Kennels are approximately six feet wide and vary in length from 14 feet (small dogs) to 25 feet (large dogs), and are seven feet high. Each has a run in front and a completely sheltered area in the rear. Very small dogs and puppies may be housed in a kennel similar in size to cat kennels.
- Cat kennels are approximately five feet wide, ten feet long and include platforms, a completely sheltered area and a catwalk.
- Dog and cat kennels contain platforms that may be used for bedding materials. Owners are responsible for providing and washing the bedding regularly. Each dog and cat kennel contains a bench for owner seating.
- Only one animal is allowed in each kennel. Multiple pets in a kennel do not allow for accurate caretaker evaluation of appetite, bowel movement and urination, which may lead to, delayed recognition of medical problems. **Only animals under complete care**

can be permanently housed together (see Complete Care and Multiple Pet Visitation section).

- **Pets are not allowed to be exercised outside of their assigned kennels.** Kennels are large enough to afford dogs the opportunity for adequate exercise. In addition, dogs outside of their kennels present a potential safety hazard to other dogs, visitors and employees.

The State assumes no responsibility for any items such as transport carriers, bedding, collars, toys, leashes, etc. Owners are requested to remove such articles from the AQS on their first visit. Items that are difficult to disinfect or that create a safety hazard for employees, such as wet bedding, rubber floor mats with grooves or holes, foam mats, large platform beds, chaise lounges and chairs, etc. may be removed from kennels by quarantine station personnel.

CARE OF YOUR PET

If you have any questions or concerns about AQS procedures or your pet, check with caretakers in your area, the veterinary staff or operations supervisor. If you have any questions, please notify AQS staff or fill out an AQS-12 Form at the business counter.

Owners and Co-Owners

Co-owners must be listed on the Dog & Cat Import Form (AQS-278). Listed owners (from **Shipmaster's Declaration**) and designated co-owners are responsible for shipping, fee payment, health care, and removal of pets at the end of the quarantine.

- Co-owners have the same responsibilities and duties as owners and can act in the owner's behalf.
- Registered visitors do not have the authority to act on behalf of the owner.

Animal Medical Care

You are responsible for your pet's health care while in quarantine. When visiting, it is helpful to check for ticks (dogs), skin or ear problems, or any other abnormality that may indicate a potential medical concern. In addition animal caretakers will alert the veterinary staff directly of any health problems. The veterinary dispensary has two veterinarians and two veterinary technicians and is designed and equipped to manage minor medical problems.

If you believe a medical problem exists, submit a written request for a veterinary check by AQS veterinarians: form AQS-12 available at the Business Window.

- Provide all owner and pet information and describe the condition you wish checked as clearly as possible (use form AQS-12 available at the AQS Business Window).
- For minor problems, treatment may be initiated following examination unless you specify otherwise.
- Examination request are attended to the following morning (except in emergencies). Results of the exam and associated charges, if any, can be obtained by visiting the dispensary during afternoon visiting hours or by telephoning the dispensary after 1:00 p.m. at (808) 483-7154.

Approved Veterinary Hospital

Owners must select, contact and register with a state-approved private veterinary facility (refer to List of Approved Veterinary Hospitals).

Animals that are not registered may be refused medical evaluation and treatment by private veterinary facilities or required care may be delayed. Most private hospitals require a refundable or a partially refundable deposit prior to accepting an animal for evaluation. You may want to contact several hospitals to obtain deposit and price information.

If your pet requires evaluation at a private veterinary facility or becomes seriously ill, quarantine station veterinary staff will contact you as soon as possible. Depending on the circumstances, your pet may be sent to a private hospital at the discretion of the station veterinarian if we are unable to contact you in a timely manner. **Pet owners and co-owners are responsible for transportation fees and all charges accrued at private veterinary facilities.**

You may arrange to send your pet to a private hospital for examination at any time. You are responsible for making arrangements with the hospital. This is best accomplished by notifying the hospital you have registered with that you wish to have your pet evaluated. Your hospital will call the AQS to request transport. Delivery by state personnel will be the next day except in emergencies.

Animals will remain at the hospital and are returned to the Animal Quarantine Station following notification of station personnel by your private veterinarian.

If you change hospitals, notify animal quarantine so our records can be updated.

All pets going to a private veterinary hospital or a satellite quarantine facility must have an electronic microchip for identification.

Please notify staff at the AQS Business Window immediately about changes in your home or work telephone numbers and addresses. We know that you want to be reached quickly in case of an emergency or if there is a concern about your pet.

Medication

Quarantine does not provide routine vaccinations. We will administer vaccines for a nominal charge, when vaccines are delivered by the owner along with a written request. However, we will only administer vaccines prescribed and dispensed by a licensed veterinarian.

Questions regarding pet medications can be directed to the veterinary staff. In general, non-prescription medications such as vitamins; nutritional supplements, etc. are not administered by Animal Quarantine Station employees.

If you provide medication for your pet, it must be in a plastic bottle. Pills must be sized to the proper dosage. Please label medication containers with your last name, pet's entry and kennel number. Feeding instructions, changes in feeding instructions, food, medications and medication instructions must be submitted on the appropriate form available from the AQS Business Window.

Please notify the veterinary staff if you administer any medications to your pet.

Protect Your Pet from Heartworm

Heartworm disease is widespread and an important health concern for dogs in Hawaii. Dog owners are strongly encouraged to test their pet prior to entry and administer preventive medication while the animal resides in Hawaii. We recommend that owners administer monthly heartworm medication themselves.

For pet owners who reside outside Hawaii or on a neighbor island, AQS staff will administer heartworm medication after receipt of an adequate supply. Caretakers will administer heartworm preventive the first day of the month for simplicity.

Tick Control

During the spring and summer months the number of brown dog ticks increases statewide. Tick control products are recommended for dogs during quarantine. Recommended products:

1. Preventic collar (contains Amitraz) for use on dogs over 3 months of age. Insure that the dog cannot remove the collar and chew on it; 2. Frontline Spray or Frontline Topspot (contains Fipronil).; and 3. K-9 Advantix or Vectra 3-D topical for dogs applied as directed by the manufacturer. Frontline Spray is used on small dogs over 8 weeks of age. Topspot can be used for larger dogs over 10 weeks of age. These products can be purchased at most veterinary clinics. Cats are not a natural host of the brown dog tick and do not need tick control products however, flea control products are recommended.

Feeding Your Pet

Your pet will be fed a nutritionally complete and balanced commercial dog or cat food formulated for adults. Food consumption is closely monitored and dogs and cats are weighed at least once a month to determine if food intake is optimal.

If your pet will not eat quarantine-provided food or requires a special diet, you are required to supply the food and feeding instructions. Owners should provide puppy or kitten food for young animals. No adjustment of quarantine fees will be made for those supplying special food to their animals. Food containers must be individually labeled with your last name and kennel number in black, indelible ink.

If you are supplying dry food, it must be submitted in a secure vermin-proof, heavy plastic or metal container, with a tightly fitting cover, and be large enough to hold the entire amount of food supplied.

A staff veterinarian or caretaker will notify you if your pet has problems with the diet.

Complete Care

Owners or designated co-owners may accept the responsibility for feeding, cleaning, health monitoring, medicating and grooming their pets during quarantine. **Persons doing complete care must attend to their pet's needs daily, seven days a week.** Removal of waste must be done both in the morning and afternoon. Feeding must be done in the morning and may also be done in the afternoon if desired.

Complete care requires a major commitment. Please make sure that you are able to fulfill your obligations before assuming all care for your pet. A list of complete care requirements is available on request. Only animals of the same species, and in complete care, can be permanently kenneled together. Failure to comply with obligations may result in revocation of complete care privileges.

Grooming

Owners are responsible for grooming their own pets. Please make your grooming appointments early since grooming station space is limited. **Appointments must be scheduled at least one day in advance.** Please call 483-7151 before 9:00 a.m. or after 11:00 a.m. You may schedule two grooming appointments per week, per pet, at 30 minutes per appointment.

- See page 3 for grooming hours.
- Grooming stations have tubs, warm water, electrical outlets and a holding cage.
- Owners may walk their dogs, by leash with a properly fitting collar, to the nearest grooming station. Dogs must be under control and walked by the shortest route.
- Dogs may be bathed within kennels at any time during afternoon visiting hours. Cat grooming, including bathing, is done in the kennel or cattery. Cats must not be removed from their assigned kennel or cattery. If you wish to bathe your cat, please bring your own supplies, including a bucket. Most catteries are equipped with a water heater and tub for bathing cats. Check with your caretaker about proper procedures for use.

Owners and groomers are responsible for the proper handling of pets during the grooming period and when walking to and from the grooming station. Physical contact between animals is not permitted. In addition, owners are expected to maintain the grooming station in a tidy condition. Pick up all of the fur after grooming your animal. Revocation of grooming privileges may result if animals are not handled in accordance with AQS rules or tubs are left dirty.

If you are unable to visit and groom your pet, please arrange for a groomer to provide grooming services. Check with the Business Window for more information.

Visiting Your Pet

Visiting hours are listed on page 3. !Note: Visiting hours and other hours of operation in this publication are subject to change at anytime without prior notice.

To register others to visit your pet: 1. Inform staff at the Business Window in person and complete necessary forms; or 2. Provide a notarized Dog and Cat Import Form (AQS 278); or 3. Provide a notarized letter to the Animal Quarantine Station, listing individuals that may visit your pet.

- No one, including groomers, will be allowed to visit your pet unless they are properly registered.
- Authorized visitors must be 18 years or older. Minors are allowed to visit while accompanied by an owner or authorized visitor.
- **Please be prepared to present AQS-issued visitor pass and valid photo identification** (State driver's license, state or military ID or passport) **each time you visit our facility**. Only authorized individuals may enter the Animal Quarantine Station and gain access to your pet.
- All visits are strictly in kennel - walking or removing your pet from the kennel is prohibited.

Multiple Pet Visitation (MPV)

During regular afternoon visiting, an owner may be authorized to move their pets to the same kennel. To participate in MPV, owners must attend a MPV orientation session or discuss the MPV requirements with the Quarantine Station Operations Supervisor. **The MPV Visitation Request Form** is then submitted to the veterinary staff for approval. A pass will be issued if requirements are met.

Please check with the Business Window about the requirements and procedures for Multiple Pet Visitation. MPV is coordinated through the Quarantine Station Operations Supervisor. Summary of the policy allowing for MPV is as follows:

1. Animals must be of the same species, owned by the same owner/family and have the same date of entry into quarantine. Pets must be returned to their assigned kennel.
2. Pets should be compatible and free of contagious diseases and, for mixed sexes; one or more must be spayed or neutered.
3. MPV is only during regular visiting hours and ends when the owner leaves the kennel.
4. All pet owners must abide by the rules concerning MPV or privileges will be terminated for the remainder of the quarantine period.

SUMMARY OF STATION RULES

The following is a partial list of rules that owners and visitors are expected to comply with while on the Animal Quarantine Station (AQS) grounds. Caretakers and management personnel will notify owners and visitors when they observe violation of AQS rules. Each owner and visitor shall abide by all Animal Quarantine Station rules and policies.

1. Any person who fails to present acceptable picture identification upon request may be denied admission.
2. While on the premises, please go directly to your kennels to avoid disturbing other pets.
3. **For the health and safety of all persons and animals, all kennel doors must be properly latched and doors completely closed in order to prevent escapes and injuries.**
4. Please do not feed, handle or visit the pets of others unless you have received permission from the owner and this authorization is recorded at the Business Window.
5. Walking or removing dogs from kennels is prohibited, except taking shortest distance to and from grooming station for grooming appointments and with written permission from the station veterinarian.
6. Do not leave dogs tied to the outside of the kennel.
7. Cats may not be removed from kennels for any reason. The walkway in the catteries may not be used as an exercise area.
8. Minors may be admitted to the AQS only in the company of an authorized adult who shall be responsible for the minor's behavior and safety. Please restrict children from running, playing, behaving boisterously or putting fingers through the wire mesh of kennels.
9. Skateboards, skates of any type, bicycles, etc. are not allowed on the AQS grounds.
10. The Animal Quarantine Station is a family-type environment. Please wear appropriate clothing while on the AQS grounds.
11. No other animals are allowed on the Animal Quarantine Station premises.
12. Consumption of alcoholic beverages is not allowed on state property, including AQS grounds.
13. **Parking for visitors is located under the H-3 viaduct in the lower parking lot area. No parking is permitted on roads, driveways or other areas. Vehicles parked in inappropriate areas may be cited or towed without notice.**
14. Any person parking in a space designated as a disabled person parking space shall prominently display a disabled persons parking placard on the dashboard or visor, so that it is visible through the front windshield.

The Animal Quarantine Manager may deny admission to the state Animal Quarantine Station to any person who violates chapter 4-29, Hawaii Administrative Rules, or chapter 142, Hawaii Revised Statutes, or who disrupts or impedes the activities of the department's employees or the animal owners, visitors, or groomers; or who behaves in any manner detrimental to the operation of the AQS or to the animals confined there.

FINANCIAL INFORMATION - Fee payment deadlines and policies

Fees are due on entry and subject to change without notice

- Microchip: \$27 (Only Foreign requests are accepted)

Fee for Direct Release and Quarantine Programs (due upon arrival)

Total fees: Airport Release program	\$ 165
5-day-or-less program	\$ 224
Neighbor Island Inspection Permit	\$ 145
120-day program	\$ 1,080
* Animals arriving early before qualifying date	\$ 14.30 per day plus \$224

Fees are not adjustable. There is no discount for owners providing their own food or doing complete care. Animals to be kenneled at private veterinary hospitals or private quarantine facilities are not subject to a daily boarding fee after transport to that facility.

Re-Entry Fee Requirements: (Note! fee reverts to \$165 when either a rabies vaccination or rabies blood test is updated)

To qualify for the reduced “Re-entry” fee of \$78 for Direct Airport Release or \$110 for 5-day or-less quarantine, a pet must meet the following criteria:

- Qualified for, and been directly released from, the Honolulu International Airport on a previous arrival within the 36 month period that the most recent OIE-FAVN blood test and rabies vaccination used for the previous entry are still valid **OR**;

Qualified for and completed 5-day-or less quarantine and was released on the scheduled release date; then left the State and returned within the 36 month period that the most recent OIE-FAVN blood test and rabies vaccination used for the previous entry are still valid.

- The Animal Quarantine Station has received all pertinent rabies vaccination certificates, and forms, notarized AQS-278 Dog & Cat Import Form and blood test results used to qualify the pet for the previous entry.
- **ALL** of the requirements on the checklist for the 5-day-or-less/direct airport release are completed for each entry into Hawaii and the animal qualifies for 5-day-or-less/direct airport release.
- The Animal Quarantine Station has received the required documents and written notification of for the planned subsequent “re-entry” into Hawaii.

Other Fees (due prior to the release of your pet)

The veterinary dispensary or quarantine staff may charge additional fees for the following:

- Microchip: \$18 (includes implantation, for pets arriving without a microchip and leaving the Animal Quarantine Station for any reason)
- Bathing: \$14 for each bath as prescribed by station veterinarian
- Grooming: \$18 for each grooming session as prescribed by station veterinarian
- Vaccination: \$6 for administration of each vaccination provided by the pet owner;
\$11 for each vaccine provided by the Animal Quarantine Station
- Daily insulin injections: \$1 per day (for diabetic pets only)
- Dipping, spraying, dusting, or sponging to control external parasites: \$12 for each treatment
- Worming: \$12 for each worming treatment
\$20 for each three-day treatment
- Giardia: \$10 to \$40 for each course of treatment
- Health Certificate issued by quarantine station veterinarians: \$25 per species of animal
- General veterinary services: \$40 per hour, \$10 minimum charge
- Fecal testing for intestinal parasites: \$8 (at owner's request)
- Heartworm testing: \$8 (at owner's request)
- Ground transportation for quarantined pets between approved hospital on Oahu and station: \$4 (round trip)
- Other approved ground transportation for quarantined pets (i.e. transportation to harbor): \$20 (one way)
- Duplication of receipts: \$4
- Copies of records: 50 cents per page copied
- Each offspring born to pets at the Animal Quarantine Station: adult daily rate
- A service fee of \$15.00 will be assessed for any check, draft, certificate of deposit, or other negotiable instrument that is dishonored for any reason.
- There is an additional \$17.80 per day penalty for pets left in the Animal Quarantine Station beyond their scheduled release date or for pets that are determined to be pregnant.

Fees are payable by cash, check, credit card (VISA or Mastercard), money order, bank draft or traveler's check. Release of your pet may be delayed if fees are not paid in full. Personal checks are not accepted within 30 days of the scheduled release date of your pet.

Refunds

Fee refunds **for any remaining balance** will be made only to the owners of animals that:

- are exported prior to completion of the quarantine period
- are housed at a satellite facility (if available)
- are hospitalized during the quarantine period for three days or more
- die during quarantine (for the remaining balance)
- make any type of overpayment

Refunds are not processed until the official release date. Thereafter, refund checks will be issued in seven to eight weeks. It is important that we have a current address. Refunds of \$15.00 or less will not be processed except after written request to the Animal Quarantine Manager within one (1) year of the animal's release date.

Please note:

- Pets may not be boarded at the Animal Quarantine Station beyond the quarantine period. If boarding is required, please contact a private boarding facility or veterinary hospital.
- **Owners who abandon their pets in quarantine are still liable for all fees and charges accrued.**

PET RELEASE

Pets will be released to owners, co-owners or properly designated representatives, such as an intermediate handler after quarantine is completed. A picture identification is required, and all fees must have been paid when the pet entered quarantine. Please make arrangements to check your pet out of quarantine and for shipment to a neighbor island, if required.

- Bring picture identification. Be sure to bring a suitable transport crate or leash for your pet on its release date.
- Persons to whom we may release your pet must be registered on office records prior to the date of release.

SATELLITE (PRIVATELY-OPERATED) QUARANTINE STATIONS

There are privately owned & operated quarantine facilities on the islands of Hawaii and Kauai.

- **Bar-King Dog Kennel (BDK), P.O. Box 1184, Keaau, HI 96749, phone (808) 966-8733**
- **Kauai Humane Society (KHS), P.O. Box 3330, Lihue, HI 96766, phone (808) 632-0610**

If you wish to quarantine your pet at this facility, you must make prior arrangements with BDK or KHS. Your pet must first come to the State Animal Quarantine Station on Oahu for positive identification and examination. (A FAA approved rigid pet shipping crate must be provided by pet owners to fly pets to neighbor island facilities.) State fees must be paid in full before animals are transported to private facilities. The approximate fees due the State are the following (private satellite facilities have their own fee structures – contact the facility directly):

5-day-or-less quarantine, \$224

120-day quarantine, approximately \$136 (more if pet stays longer than 2 days at the Station)

Your pet will not be transported unless it has a verifiable electronic microchip; and AQS has received the appropriate payment listed above and all required original health documents. Payment by mail must be in the form of a cashier's check or a money order.

Information included in this publication is subject to change and revision at any time without notice.